

## REMO.R

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**Seeking a middle managerial position as a Senior Systems Administrator in an organization of repute.**

### SYNOPSIS

- A highly successful Microsoft Certified Systems Administrator
- Over 7 years of experience as System Administrator and Desktop Support Engineer in various Software companies
- Significant expertise in Installation, Network configuration and implementation of Terminal Service
- Trouble shooting server problems, managing backup and recovery and monitoring network links
- Exceptional skills in planning, implementing and maintaining group account users network and enforcing security policy

### CORE COMPETENCIES

#### Software

- Installing, Configuring and Managing DNS server services, server options, zone options and settings, forwarding and record settings
- Deftness in handling backup and restoration of files
- Excellent working knowledge of File systems like Fat, Fat 32 and NTFS
- Good knowledge of ID creation and activation in Black Berry Enterprise Server

#### Installation and Configuration

- Domain controller & Additional Domain Controller.
- Exchange Server & Exchange Member Server
- DHCP server & DNS Server.
- Vertias Net Backup Administration
- Antivirus Server.
- Security policy, Account Restriction Management
- Print Server

### **MAJOR PROJECTS HANDLED**

- Procured and installed new additional domain controller for the new office with the New VLAN configuration.
- Shifted the Blackberry Enterprises & Mail Server from one VLAN configuration to the other VLAN configuration with 10 minutes of down time.
- Involved in cleaning of the Active Directory using metadata clean tool.

### **ACHIEVEMENTS**

- Successfully set right the domain control during a crisis without impacting the production
- Efficiently restored the server in 24 hours
- Effectively installed a new server login exchange member which was disabled and moved 150 user mail boxes without the loss of user mail

### **OCCUPATIONAL CONTOUR**

**2007- Till date                      Team Lead-IT      NIGHT AND DAY**

#### **Key responsibilities**

- Responsible for coordinating help desks at US and UK related to international and domestic circuit failures and process outages
- Handling backup and Symantec Net Backup DLO agent for -VERITAS
- Monitoring and fine tuning the server health in India and Hong Kong Location Using tools like Nagios Client for server and network links with SNMPC
- Coordinating between various teams of network and firewall solutions
- Played a pivotal role in installing and configuring Win2K, MS Office, Mailing Software and Application Software for clients
- Distinctly contributed in planning, implementing and handling desktop, OS and application related problems
- Expertise in handling Antivirus servers
- Responsible for Administering and Trouble shooting 2000 and 2003 servers.

**July 2004- December 2004                      Customer Engineer      M/S ABC COMPUTERS LTD**

#### **Key responsibilities**

- Involved in Upgrading Windows NT 4.0 version PDC & BDC to the windows 2000 Domain Controller.

- Trouble shooting on the MS Outlook client problem related with MS Exchange 2000.
- Maintaining Microsoft Windows XP, Windows 2000, Windows 95, Windows 98 and Windows 2000 Active Directory
- Responsible for taking backup, recovery of application server and providing appropriate rights to user accounts
- Responsible in handling Symantec antivirus server, latest definition & client system updates.
- Installing printers, Laser printers and Scanners
- Successful in providing appropriate rights to users according to their requirements

**1999-2004 Customer Support Engineer M/S ROUTER SYSTEMS PVT.LTD.**

**Key responsibilities**

- Installation and Trouble shooting Windows 95, 98, NT 4.0, Windows 2000 and XP
- Hardware trouble shooting related to the desktop systems.
- Printers and various software programs
- Dial up, Ethernet media, structured cabling and connectivity

**PROFESSIONAL ACHIEVEMENTS**

- Seized the role to the other Domain Controller when our Main Domain Controller went down. Achieved this changeover without impacting the production.
- When our User Data Server went down we brought the server up within 24 hours time.
- When we are not able to login. Exchange member server we installed a new server and moved 150 user mailboxes to the other server with out loss any user mail.

**EDUCATION**

1998                      B.E Instrumentation Technology                      Nagpur University

### **ADDITIONAL COURSES**

- 6 months Diploma course in Computer Hardware and Networking- C.G.I.H.T, Bangalore
- MCSE course – Roman Technologies, Bangalore
- Certified Cisco Network Associate ( CCNA) – NIIHT
- Microsoft Certified System Administrator. MCPID- SR 218004

### **PERSONAL STRENGTHS**

- Ability to interact well with end users
- Self-motivated, quick learner and team player with excellent interpersonal skills.
- Proven expertise in finding quick and effective solutions to complex technical problems.

### **PERSONAL INFORMATION**

**Date of Birth:** 05.07.1970

**Languages Known:** English, Hindi and Kannada